

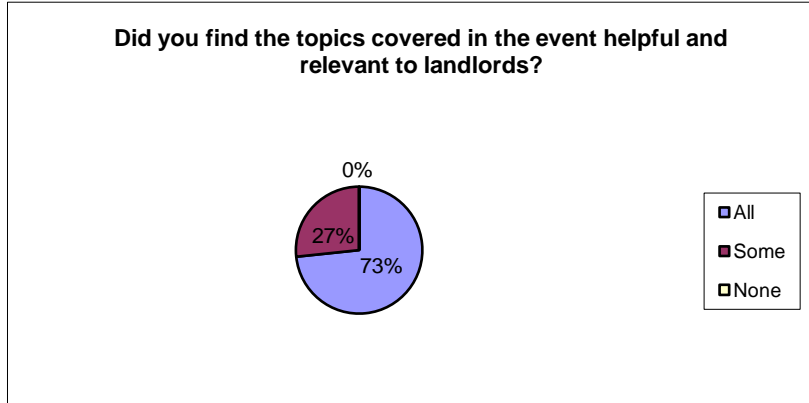
36 attended

15 completed the evaluation

**Questions asked:**

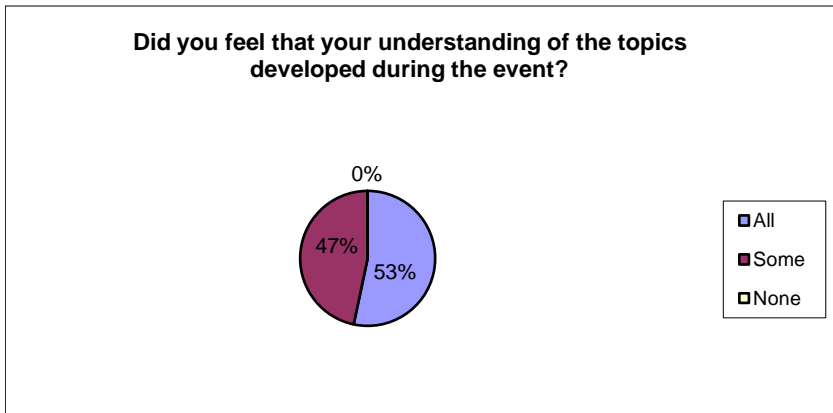
**Did you find the topics covered in the event helpful and relevant to landlords?**

All	Some	None
11	4	0



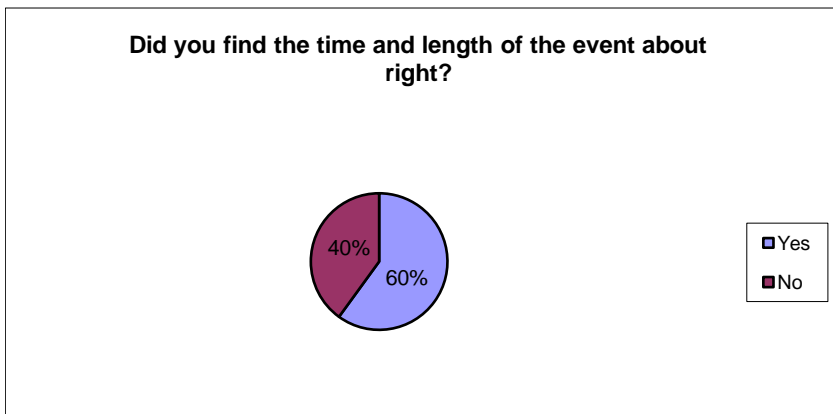
**Did you feel that your understanding of the topics developed during the event?**

All	Some	None
8	7	0



**Did you feel the time and length of the event about right?**

Yes	No
9	6



**Did you feel able to raise any questions/discussions with the speakers either during or after the event?**

Always	Sometimes	Never
11	4	0

Did you feel able to raise any questions/discussions with the speakers either during or after the event?



**Do you think the event was well organised?**

Yes	No
15	0

**Did you think the event was well organised?**



**Other Comments**

**What did you like most about the event?**

- Range of topics
- The food was excellent
- Very informative and approachable
- Smartwater system
- Well represented by landlords
- Sam spoke well about ASB & SL - tenants will be made to improve
- Hoorah to the fresh approach re: ASB by tenants/ excellent presentation by him.
- Much better than the presentation at May's Landlord Day
- The assurance that action is being taken
- Smartwater presentation
- Smartwater & ASB
- Well thought out programme
- Well prepared, 1st class
- The topic about selective licensing
- Allowing questions & answers during each session
- The section on LHA
- Opportunity to liaise with other landlords & exchange experiences & advice
- Clare was excellent

**What did you like least about the event?**

- Wrong emphasis - gas too long etc
- Room too hot
- Gas safety lecture far too long
- Presentations not succinct
- Safe gas presentation
- Gas safe - heard before
- Room a touch too warm
- The room and ventilation
- Powerpoint not as interesting
- Insufficient time given to 'core topics' e.g. selective licensing & LHA
- No microphone
- The way the landlord is paid, i.e. cheque to tenant
- Lack of a PA system

Speakers who sit down when addressing the gathering

The gas safe presentation was too long. It came across as a Capita promotion pitch & much of the content was of little relevance to landlords.

**What other topics would you like discussed at further events?**

Landlord question & answer session 25 mins for landlords to share ideas thoughts, etc.

Proper education and training events on serving eviction notices to tenants who are in serious arrears or abusing the property

What about accredited tenants lists

LHA with statistical data

Grants & facelifting

Grants

Consideration given to providing financial recognition for providing higher standards of accommodation

Housing benefit payments index linked to inflation

Any possibility of paying landlords direct?

More time for LHA & Licensing issues

